

Part 4 – WBT Survey

Both Northrop Grumman Corporation (NGC) and the U.S. Army realize the critical value of feedback from students when it comes to the continuous improvement of the GCSS-Army training materials. The electronic/paper form for Instructor Led Training (ILT) has been modified to apply to the Web based training, and must be completed in order to finish the course. Surveys are completed anonymously and contain no PII.

The WBT Survey may be launched after the last assessment (exam) is completed. GCSS-Army recommends that it be completed immediately after the last assessment is passed, so that impressions of the course are still fresh in your mind.

The survey provides the student a unique opportunity to comment on various aspects of the WBT training, using a combination of five-point scale questions and comment boxes. To start the survey, click the **Launch** button in the **My Enrollments** screen. The survey's first screen will appear, as shown below.

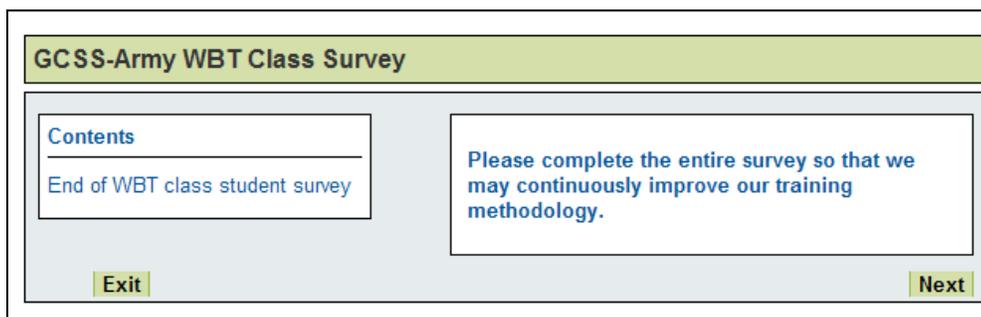


Figure 1. GCSS-Army WBT Class Survey - Screen 1.

The first set of questions is for classification purposes only. Please be as accurate as possible when answering these questions.

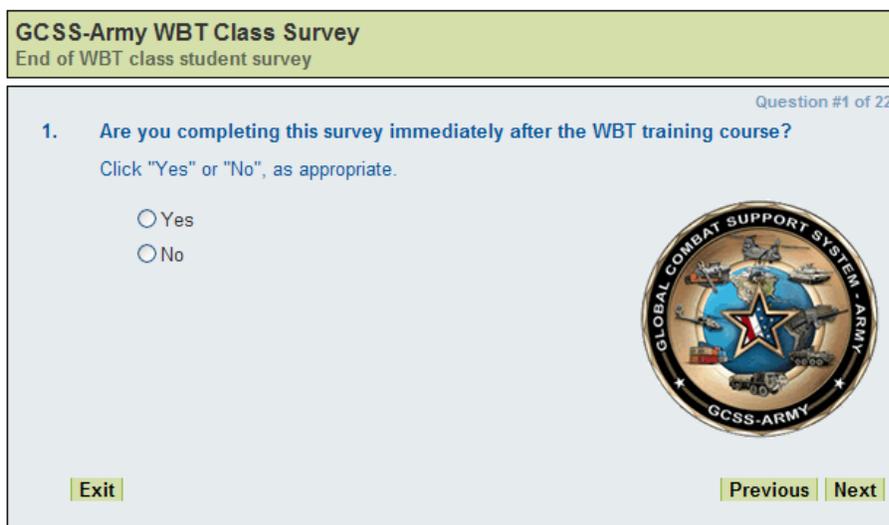


Figure 2. GCSS-Army WBT Class Survey - Question 1.

Most questions allow only a single response. Some questions (see the figure below) allow multiple boxes to be checked. These questions will have the instruction "**Please check all that apply**".

The screenshot shows a survey interface with a header bar containing the text "GCSS-Army WBT Class Survey" and "End of WBT class student survey". The main content area is titled "Question #7 of 23" and contains the following text: "7. For which WBT course(s) are you completing this evaluation? Please check all that apply." Below this text is a list of 11 checkboxes, each followed by a course name: "GCSS-Army Overview [core curriculum]", "Basic Navigation [core curriculum]", "Intermediate Navigation [core curriculum]", "Using GCSS-Army Reports [core curriculum]", "GCSS-Army Retail Supply Overview", "GCSS-Army Material Management Overview", "Material Processing and Handling in GCSS-Army", "GCSS-Army Organizational Supply Overview", "GCSS-Army Maintenance Overview", "GCSS-Army Finance Overview", and "GCSS-Army Spending Chain Overview". At the bottom of the form are three buttons: "Exit", "Previous", and "Next".

Figure 3. GCSS-Army WBT Survey - Multiple Inputs Allowed.

You can move back and forth through the survey by using the **Previous** and **Next** buttons. You may also **Exit** the survey at any point, and re-launch it at another time (although this is not recommended). If you exit in this manner, you can submit the survey in its current form, or exit without saving your choices. If you then re-enter the survey, you will have to start over at the beginning.

GCSS-Army WBT Class Survey
End of WBT class student survey

Question #21 of 22

21. What is the ONE THING you would change about the WBT training materials?
300 characters max.

Exit Previous Next

Figure 4. GCSS-Army WBT Survey - Text Input Allowed.

Some questions allow for text input of up to 300 characters (about three lines). These questions allow you to comment on the GCSS-Army WBT, so that we can make it better for the next person.

Note: Comments that are off-topic, or contain inappropriate/obscene language will not be considered. Please, watch your spelling and STICK TO THE SUBJECT at hand. This is NOT the place to complain about dissatisfaction with the GCSS-Army program; such complaints should be directed to the chain of command or e-mailed to the ALTESS Service Desk: usarmy.lee.sec.mbx.lee-secler-cso@mail.mil

Statistics (including comments) from the WBT survey are gathered periodically, combined with other statistics and reported to GCSS-Army management and the Army PMO, where they are reviewed for content and possible action. If, however, you have significant issues with any aspect of the WBT, please send an e-mail to the GCSS-Army Training inbox (GCSSArmyTraining@ngc.com) as soon as possible.