

Worldwide VTC Global Combat Support System – Army (GCSS-Army) Program Update 26 June 2013

MEETING ADMINISTRATIVE INFORMATION

Date	26 June 2013
Time	0900-1100
Co-Host	Deputy Chief of Staff, G-4 (DSC, G-4), LTG Mason and the Principal Deputy Assistant Secretary of the Army, Financial Management and Comptroller (PDASA FM&C), Mr. Speer
Scribe	MAJ Fowler, G-46
Briefers	Mr Thurston CASCOM, COL Dyer, 18 th ABN, LTC Domke, PM GCSS-Army, Mr. Harold Whittington, PM GCSS-Army, Mr. Phil Simard, ASA(FM&C)
Release Date	17 July 2013
Purpose	The purpose of the session is to provide logisticians and resource managers a status and road ahead on the GCSS-Army program update.

OVERVIEW:

To access the briefing and DCO taping first, please log onto DCO <https://connectcol.dco.dod.mil> *before clicking* <https://connectcol.dco.dod.mil/p9ju9dbogwh> to access taping.

Opening Remarks (0:00-0:11:02)
Due Outs from 15 April – SASMO Roles and Responsibilities (0:11:08- 0:28:27)
XVIII Corp Lessons Learned (0:29:03-0:38:36)
Help Desk Ticket Update (0:38:37-0:59:34)
Near Term Fielding thru 1QFY14 (0:59:36- 1:01:55)
VSAT update (1:02:06 – 1:10:23)
Financial Cutovers (1:10:25-1:27:05)
Year End Close (1:27:15-1:34:08)
G4 Coin to LTC Domke (1:34:34-1:36:21)
Q&A and Closing Remarks (1:36:30-1:58:10)

Enclosure 1: Action Items

Enclosure 2: Questions and Answers asked via DCO

EXECUTIVE SUMMARY

- The DCS, G-4 and the PDASA FM&C co-hosted a Worldwide GCSS-Army VTC with G-4s/logisticians and G-8s/resource managers.
- 27 VTC sites, 289 OCONUS and CONUS locations via CASCOM’s Sustainment Knowledge Network (SKN-Live), equating to 491 participants. (some sites had numerous attendees)
- CASCOM briefed Sustainment Automation Support Management Office (SASMO) training and support plan. A deep dive into the way ahead to include TDA requirements (AMC DOL support) will be provided at a later date.
- 18th ABN provided lessons learned from their recent fielding and highlighted that this is a joint logistics and financial operation.
- GCSS-Army works over VSAT as validated during observations from the 2/1 AD NIE 13.2 and visit to Ft. Bragg.

- The process for cutting a unit over from legacy systems to the new ERP system was briefed. This is a challenging activity and requires both logistic and resource managers' full attention to be successful. This will be the first year additional Army commands, beyond the original test sites, will do a year end close with GCSS-Army. Details specific to GCSS-Army users' year end close process and procedures was briefed. A backwards planning timeline was provided.
- Next WW GCSS-Army Program Update is scheduled for 3 Oct 2013 0900-1100 (EST)

For additional information/details, please review the meeting via the DCO link above

POINT OF CONTACT

Point of contact for these minutes is Diana Shally-Grolimund, 703.-692-9032, Diana.l.shally-grolimund.civ@mail.mil

Enclosure 1: Action Items

#	Topic Briefing	Action	Action Office/Lead	POC	Status/ Comments	Suspense/ Status	#
06262013-01	SASMO Training & Support	Deep Dive on SASMO: -Training and incorporating new lessons into current training plan -Structure of SASMO , specific points of interest: grade, fill-rate, fill-rate at grade, how to grow SASMO.	CASCOM	Mr. Thurston			17 July 2013
06262013-02	XVIII ABN Corps Lessons Learned	Update on JRTC rotation for unit with GCSS-Army	XVIII ABN Corps, G-4	COL Dyer			Next Worldwide GCSS-Army VTC
06262013-03	XVIII ABN Corps Lessons Learned	Capture the difference in RM practices from different organizations.	ASAFM	Ms. Jones			Next Worldwide GCSS-Army VTC
06262013-04	Help Desk	Develop a customer satisfaction survey specific to Help Desk performance. Questions should focus on the process, its responsiveness and how well user needs are met.	CASCOM	Mr. Thurston			24-Jul-2013 IPR w/ LTG Mason Final at next Worldwide GCSS-Army VTC
06262013-05	Help Desk	Ensure SASMO participation in customer support/ Help Desk process. Create banner on help desk "have you talked to your SASMO"?	CASCOM	Mr. Thurston			Next Worldwide GCSS-Army VTC
06262013-06	GCSS-Army Update	Survey/ AAR WW GCSS-Army Update from the community's perspective; is this useful, are we hitting the right notes?	HQDA, G-46	Ms. Shally-Grolimund			Next Worldwide GCSS-Army VTC

Enclosure 2: Q&A asked via DCO

Count	Question	Answer	Responding Agency
1	Will the slides be available at a later time?	<i>Here is the link to the slides: https://www.us.army.mil/suite/files/39736823. Slide link is sent out at least 2 days before meeting via calendar invite and is distributed by email Army wide.</i>	G-46 - Diana Shally
2	Does the SASMO does schedule MTTs? Who is the POC to schedule a MTT?	<i>Yes, contact Mr. John Chapman (john.e.chapman8.civ@mail.mil) Course Director, 804 734-2926.</i>	CASCOM – Mr. Oldaker
3	Is there anyone from the G8 community that is currently utilizing GCSS-A?	<i>Yes. Every command (ACOM/ASCC/and associated subordinate commands) that is on GCSS-A has a G-8 using GCSS-Army. TRADOC, FORSCOM, AMC, MDW, USAR, NGB etc...</i>	PM GCSS-Army – Nat Sweetser
4	The plan of VSAT continual use virtually impossible for NGB community. And if the relationship is the basis for success of the system, it should not be. The PM and DA G6 work out the SCP approvals, networkiness, etc before it filters down to being a relationship issue?	<i>NGB does not have to be up continuously on CSS VSAT. Use as much as possible during Drill weekend and Annual Training to maintain CSS VSAT proficiency.</i>	CASCOM – Mr. Oldaker
5	Who was the POC for the XVIII ABN Corps Fielding AAR?	<i>The person that briefed was COL Ken Dyer</i>	G-46 - Diana Shally
6	Is there a plan for the DOL civilians in a SASMO role for training?	<i>DA Civilians are allowed to enroll in the current SASMO Course at ALU. The requirement for Contractors attending this course can be explained in detail by contacting Mr. John Chapman (john.e.chapman8.civ@mail.mil) Course Director, 804 734-2926.</i>	CASCOM – Mr. Oldaker
7	Issue with attending the course is that the unit has to pay for it and it takes time. Most BCTs are authorized 10 personnel for SASMO and that is a significant amount of TDY costs just for training. Would like to see more MTTs or plans for them on location. Would help greatly or if the NCOIC and OIC of the SASMO are trained, then we can train the rest of the section.	<i>In a resource constrained environment MTTs are often used to train SASMOs, Contact Mr. John Chapman (john.e.chapman8.civ@mail.mil) Course Director, 804 734-2926,</i>	CASCOM – Mr. Oldaker
8	Who is paying for the wireless capacities and installation at JBLM? (Because the DOL on JBLM will be utilizing the NEC LAN infrastructure which currently has no wireless capabilities and possibly could incur cost associated with above baseline support/service. This could cause a recurring cost for the DOL's.)	<i>GCSS-Army will provide the Aruba wireless equipment and will provide for the installation of the equipment if needed.</i>	PM GCSS-Army - Nat Sweetser
9	Should the SASMO be the POC for all tickets to the unit? Should that should be part of the unit SOP?	<i>Doctrinally we recommend the SASMO be the first line of support for TRIAGE. If a unit sends in a ticket prior to going to the SASMO, they should always CC their SASMO. Ultimately, the local commanders determine the role of the SASMO, in order to TRIAGE help desk tickets the SASMO must be an active player in managing all HDTs. If designated as the POC, it would certainly help to further define their roles in the unit SOP and establish a single POC.</i>	CASCOM – Mr. Oldaker

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10	Who is furnishing CAIS CMB's to units during GCSS-Army fieldings? (Would this be the case if PM G-Army is furnishing the CAIS CBM 2.0 to establish the WiFi required?)	<i>GCSS-Army does not provide CAISI to TDA or tactical units. PM DWTS handles the management of CAISI. However, as for CAISI distribution, tactical units receive CAISIs based on their MTOE and BOIP. For TDA units, the unit must request the tactical equipment through their Command up through DA G4.</i>	PM GCSS-Army – Nate Sweetser
11	Are SEC LEE and the GCSS-Army Group communicating with the 7thSignal and the 106th Signal?	<i>During the DCO, LTC Arnold, DA G46 provided this response: "Yes, we are working to address PLWN NEC issues and LIS management to secure the systems."</i>	CASCOM – Mr. Oldaker
12	How do we get Aruba's at the DOL at JBLM? (There is no current infrastructure to support the Aruba's on JBLM.)	<i>GCSS-Army will provide the Aruba wireless equipment and will provide for the installation of the equipment if needed.</i>	PM GCSS-Army – Nate Sweetser
13	Can we also address non-wireless NEC access in the OPORD? We are finding an information vacuum at the NECs regarding LIS access.	<i>It will be part of the overall LIS Network Architecture plan that we are trying to develop with CIO G6/NETCOM to implement.</i>	G-46 - LTC Wandra Arnold
14	How do uncleared interfund bills affect the conversion?	<i>GCSS-Army is converting open obligations from GFEBs and the legacy systems to GCSS-Army. To reduce the amount of UMTs and UMDs, the GCSS-A cutover team, at Black Out, is looking at DCAS to see if there are outstanding interfund bills in the system that have yet to be released to the accounting system for the Fielding Group converting to GCSS-A. If an interfund bill is identified in DCAS, the corresponding obligation is left in GFEBs or the legacy system to ensure there will be a match when the IFB is released from DCAS. This was a lesson learned in earlier fielding groups and has greatly reduced the UMDs and UMTs hitting STANFINS and GFEBs for a particular fielding group.</i>	PM GCSS-Army – Nate Sweetser
15	What are non-logistics DODAAC?	<i>In preparation for conversion to GCSS-Army and at the start of data cleansing, Commands are tasked with identifying all unused DoDAACs that can be realigned to support logistics that will be managed in GCSS-Army or other logistics functions managed outside of GCSS-Army (i.e. fuel). This is the context which "non-logistics DoDAACs" was referred to.</i>	CASCOM – Mr. Oldaker
16	Is there a way to pull down or get a copy of the chat room notes?	<i>Yes, once the meeting ended right click in the box, click on select all, do a CTL +C and paste in a word document</i>	G-46 - Diana Shally
17	If the SASMO must be certified then can we get one standard across the Army for certification? (Ft Hood does something different than USAREUR, than Ft Bragg.)	<i>The minimal certification standard is defined by AR 25-1, 25-2, and ATP 4.0-6. The level of certification is further defined by the Roles and Responsibilities an individual has been assigned.</i>	CASCOM – Mr. Oldaker
18	What is the sustainment plan for CSS-VSAT.	<i>We have monthly VSAT sustainment meetings with CECOM. We are looking at FMR for FY 15. CECOM and DWTS are working on identifying what sustainment will look like for VSAT. This is a work in progress. DWTS will maintain configuration management and life cycle management of the VSAT. CECOM has POM'd for sustainment of VSAT for FY15-19.</i>	PM DWTS, LTC Etienne
19	Can we secure the LIS by adding then to an Enclave that could be secured away from the OU?	<i>LIS should be in a secured enclave in accordance with the ATC for the system. The PM has copies of the ATC/CoNs for the systems.</i>	G-46 - LTC Wandra Arnold
20	Will there be minutes for this meeting?	<i>Yes, an executive summary, which will include a link to video and action items, will be distributed as soon as possible.</i>	G-46 - LTC Wandra Arnold

Count	Question	Answer	Responding Agency
21	Will the briefing charts be on the GCSS-Army website?	<i>Here is the link to the slides: https://www.us.army.mil/suite/files/39736823. Slide link is sent out at least 2 days before meeting via calendar invite and is distributed by email Army wide.</i>	G-46 - Diana Shally
22	Has the PM fixed the joint capability in GCSS Army? And in what phase of the fielding will this be implemented?	<i>Yes. There is really nothing to "fix". Joint capability is currently Marine Corps requirements only via DLMS messaging (MILS/BILLS process). Only Army side is fully developed and is pending integration testing with GCSS-MC. The core functionality is already in the GCSS-Army production baseline and can be "turned on" once MC is ready and proof testing is completed.</i>	PM GCSS-Army – Mr. Sweetser
23	Will there be a joint capability as GCSS-Army moves forward. (Talked about the USMC relationship GCSS-A is a SAP system the USMC GCSS system is not using SAP.)	<i>Yes, The functionality in GCSS-Army is called Army Support for Other Services (ASOS). On 6 April 2013 - ASOS placed in production with release 7 (Fill or Kill) Capability for walk up for other service/agency Capability for walk up for Army customers not-yet-fielded-with-GCSS-Army Capability. Also, a DLMS-based joint development (also Fill-or-Kill) with GCSS-Marine Corps will test the recently approved ERP system-to-system approach that has been developed jointly over the last 18 months. Both solutions will be extended provide a capability for Fill or Pass (to national level supply) in 2014. This will support activities like the Horn of Africa joint support SSA.</i>	PM GCSS-Army – Mr. Sweetser

